



MoGreen

Clean My Campus Mobile App

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Brock Brothers

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NAU

Current Business

- Reports either called in, made online, or created during inspections.
- Lack of community involvement.
- Manually tracking of most business needs.



Reporting an issue

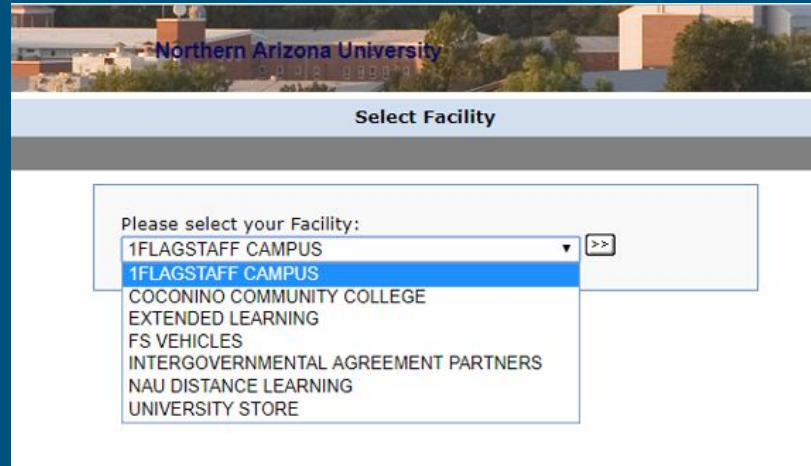
Facility Services use of the TMA iServiceDesk allows a web-enabled interface that provides a user-friendly web forum to submit, query, and report on Work requests and Work Orders. Please note that a work request can be rejected or be converted to a work order once approved.

To use TMA iServiceDesk, you can do the following:

- To request a Work Order, select "submit a Request" from the menu on the left.
- To look up a specific Work Request, select "Query a Request" from the menu on the left.
- To lookup a specific Work Order, select "Query a Work Order" from the menu on the left.
- You can also check the status of work requests and work orders by calling 523-4227
- You can return to this page by clicking on the HOME button under the Site Menu
- Campus Supply Ordering System
- To Order Supplies from Campus Supply, select "Catalog Search" from Material Request

This website is for the TMA iServiceDesk product for Facility Services at Northern Arizona University.

If this is an EMERGENCY or a request that needs IMMEDIATE attention, please call 928-523-4227.



The screenshot shows the top of the Northern Arizona University iServiceDesk interface. At the top, there is a banner with the Northern Arizona University logo and a background image of campus buildings. Below the banner is a header section with the text "Select Facility". Underneath the header is a dropdown menu titled "Please select your Facility:". The dropdown menu is open, showing a list of facility options: "1FLAGSTAFF CAMPUS" (which is highlighted in blue), "COCONINO COMMUNITY COLLEGE", "EXTENDED LEARNING", "FS VEHICLES", "INTERGOVERNMENTAL AGREEMENT PARTNERS", "NAU DISTANCE LEARNING", and "UNIVERSITY STORE". To the right of the dropdown menu is a button with the text ">>".

Reporting an issue (cont.)

Northern Arizona University

Select Building

Please select your Building:

- ACADEMIC ANNEX
- DINING HALLS - MULTIPLE
- DRURY HOTEL
- DU BOIS South Union
- EASTBURN EDUCATION
- ENGINEERING AND NATURAL SCIENCES
- ENGINEERING RESEARCH
- ERNEST CALDERON LEARNING COMMUNITY
- EXECUTIVE SUITES BUSINESS CENTER
- EXTENDED CAMPUS OPERATIONS CENTER
- FACILITY SERVICES
- FACILITY SERVICES - TRAILER
- FOUNTAIN HOUSE
- FS ANNEX & VEHICLE MTNCE
- GABALDON HALL**
- GAMMAGE
- GATEWAY STUDENT SUCCESS CENTER
- GEOLOGY
- GEOLOGY ANNEX
- GILLENWATER HALL
- GREENHOUSE COMPLEX

Northern Arizona University

Request Form for GABALDON HALL

Name: Justin Shaner

Phone #:

E-mail Address: jms949@nau.edu

Repair Center: FS - FACILITY SERVICES

Area:

Account #:

Tag Type: Area

Tag #:

Request:

Submit

Key Features

- **Zone Outlines.**
 - Color coded, color codes represent time degradation.
- **Reporting Ability.**
 - Report facility damage, most recent time a zone was cleared.
- **Account Functionality.**
 - Users, group system, point system.
- **Scalability.**
 - Should able to be applied to other locations, not just NAU.
- **Data Collection.**
 - No personal information, keep locations and report times to establish trends and high trash volume areas.



Any Questions?